

In an effort to provide information in a timely manner, Capitol Payment Plan currently offers the following reports and letters by fax:

## **Reports:**

- **Pending Cancellation Report**: This report is sent once a week listing insureds who will cancel in the next 10 days.
- Returned Mail Report: Lists insureds whose mail has been returned due to incorrect mailing address

## **Letters:**

- Revised Payment Letter: Any time we increase an insureds monthly payment
- Additional Premium Due Letter: Any time we are notified of an uprate due to the carrier
- **NSF Letter**: Any time we receive a returned check

Please let us know if you prefer to receive the above reports and letters via email and we will also email you the following bonus report:

<u>Pending Cancel Hold Report:</u> This report lists accounts in which a hold was placed but no payment was received. The report is sent out 2 days prior to the hold expiring.

To help you manage your faxes and/or emails we can also give you a choice on how the following notices are sent. Please let us know your preference:

Notice of Cancellation: None	Email
Notice of Acceptance: Fax	Email
Please provide us with the informati 914-673-9611.	on below. If you have any questions please contact Steven Calick a
Agency Name:	<del></del>
Agency CPP Account Number (Accou	unts-In-View Username): A
Office Email Address:	Letters/Reports Emailed: Yes No

Fax Completed form to 518-862-7528